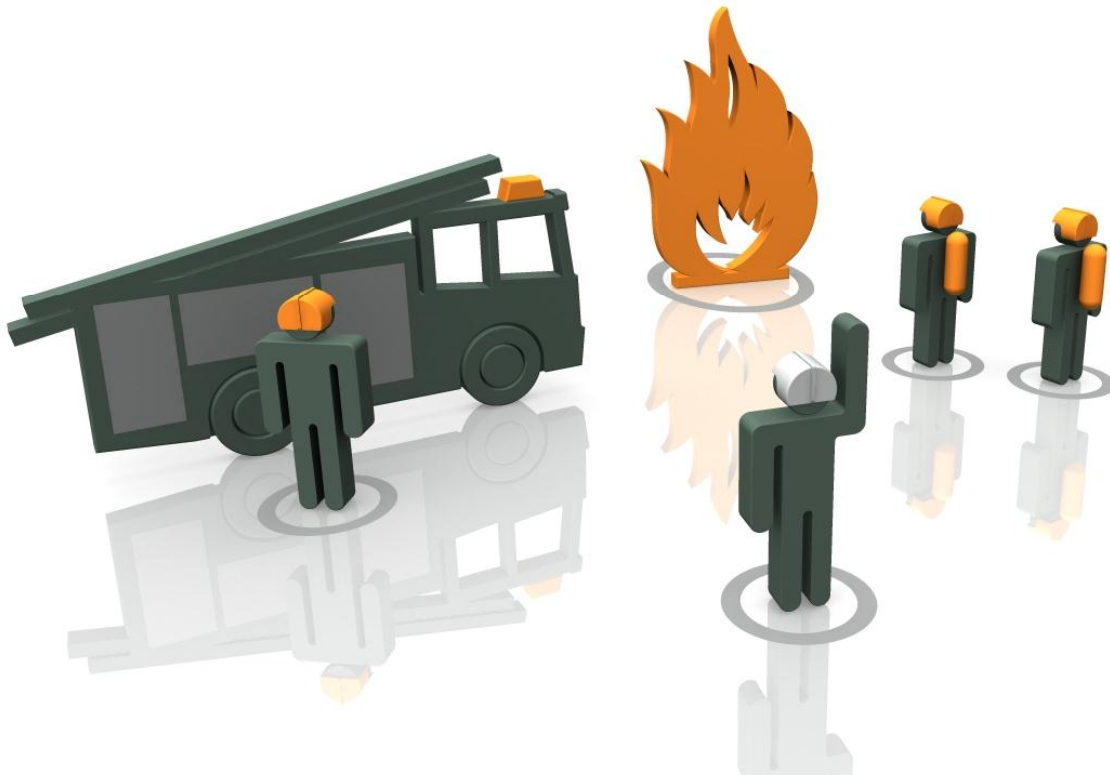


# Fire Service

Incident Command training courses





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## Introduction

This brochure has been designed to introduce our flexible, customer-friendly Incident Command System (ICS) training programme.

The focus is on helping brigades minimise corporate and operational risks, thus promoting safety while preventing costly and potentially damaging legal processes.

Our programme, which has been developed to enable Fire Service frontline command to make sound decisions in critical circumstances, has the advantage of being suited to both retained and wholetime duty systems.

Equally adaptable to those requiring refresher courses, it enables customers to choose where and when sessions are held and how long they last.

*Xact will deliver courses at times and locations to suit you. For example, a fire station during a weekend.*

Sessions, led by tutors who have extensive Fire Service ICS experience, will focus on reconstructions of scenarios encountered specifically by your brigade to meet your exact training requirements.

*In short, we are offering essential specialised training - how, where and when you want it.*

You'll find more details in our brochure but please remember that we are happy to work with you to design the course you want.

To discuss how we can help equip your team with vital ICS skills, please get in touch.

### **National Occupational Standards (NOS) and IPDS modules**

Courses are designed to the National Occupational Standards for fire officers and their associated IPDS Development Modules.

# Incident Command

## Target audience

Crew and watch managers:

- Retained Duty System (RDS) staff selected as potential crew managers
- Wholetime personnel staff selected as potential crew managers
- Crew managers new to role
- Experienced role holders

## Aim

To enable delegates to manage operational incidents

## Subject areas

To enable delegates to:

- understand incident command system
- develop skills in hazard recognition and risk control at operational incidents
- balance moral and peer pressure against corporate and operational risk when making decisions
- understand the "safe person concept" and how to develop safe systems of work at operational incidents

## Delivery

The course will be delivered via theoretical and practical sessions and group work. Learning will be developed using scenarios that staff face in their day-to-day roles along with 3-D model, flip chart, PowerPoint presentation, group discussion and equipment associated with the incident command system

## Delegate numbers

8 - 12

## Duration

1 day

## National Occupational Standards (NOS)

WM3, WM7, FF3, FF4, FF5

## IPDS module

008

# Course structure

## Timetable

09:00		10:45		11:00		12:45		13:30		15:15		15:30		17:00	
Introduction ----- Incident Command Update		Managing incidents		Brief		Incident 1 1 pump incident		De-brief		Brief		Incident 2 2 pump incident		De-brief	
												Brief		Incident 3 Make up	
														De-brief	

Learning

Practice

Debrief

## Example incidents

Listed below are examples of training scenarios. They are designed to replicate the hazards and resources Fire Service officers manage at incidents. Learning outcomes are designed to allow delegates to progressively build on their learning experiences.

Incident 1	Incident 2	Incident 3
1 pump incident	2 pump incident	Initial attendance + make up
Simple road traffic collision RTC Small farm fire Van fire + small hazardous load Electric sub station fire Static caravan on site	Car in river House fire + arson Boat fire on river National Trust property fire RTC lorry + chemicals	Farm fire + agro chemicals Railway incident High rise Cold store + sandwich panels Factory + hazardous processes
Session learning outcomes	Session learning outcomes	Session learning outcomes
Manage a single pump incident Demonstrate ability to: <ul style="list-style-type: none"> <li>gather information using recognised techniques</li> <li>link this information to risk analysis</li> <li>formulate and consider potential outcomes and harm</li> <li>update plan in dynamic situations</li> </ul>	Manage a two-pump incident In addition to outcomes in previous exercise, delegates should demonstrate ability to: <ul style="list-style-type: none"> <li>manage increased pressure</li> <li>act and use sound reasoning to formulate a plan</li> <li>consider balance of risk versus gain</li> <li>gather additional information and consider other possible outcomes of decisions</li> </ul>	Manage initial attendance In addition to outcomes in previous exercises, delegates should demonstrate ability to: <ul style="list-style-type: none"> <li>practically apply rigorous reasoning and judgement to formulate plan</li> <li>give in-depth consideration to balance of risk against potential gain to keep fire-fighters and public safe</li> <li>consider impact of incident on community, the service and environment</li> <li>brief a senior officer and hand over responsibilities</li> </ul>

### 3-D model

A 3-D model and photographs are used to create each incident scenario.

This enables delegates to:

- Assess incident
- Identify hazards
- Prioritise actions
- Manage resources
- Implement plans
- Update plans in dynamic situations



Examples of incidents used for training scenarios

### Customer choice

Customers may select the type of incidents which best suit their services' operational requirements.

Alternatively, we are happy to devise specific training scenarios for your organisation.

## Course costs

The inclusive cost for a one-day course is:

- 8 delegates £1,700
- 12 delegates £1,950

### Notes

Based on the following provision:

Note 1: Course designed to customer requirements

Note 2: Costs are inclusive. E.g. 3-D model, delegate notes, travelling, accommodation, etc

Note 3: Tutors: 1 tutor for 8 delegates, more than 8 delegates 2 tutors

Note 4: Customer provision of teaching facilities as outlined on next page

Note 5: VAT will be added at the current rate

Note 6: Payment terms: Within 30 days of invoice date

### Discount

Discounts are available on multiple course bookings. Please contact us to discuss details

## Teaching facilities for courses

### All courses:

Require a main teaching room with the following facilities:

- Delegate chairs and desks (minimum 0.75m x 0.75m per delegate)
- Tutor table and chair
- Whiteboard, dry marker pens and eraser (or flipchart)
- Data projector for PowerPoint with either:
  - Computer which can upload PowerPoint from a memory stick, *or*
  - Connection for laptop
- Projection screen for data projector
- 240v electrical supply for laptop
- Table for 3-D model
- Tutor refreshments during teaching day

## Enquiry form

**Your contact details:**

Fire Service:

Name:

Role:

Telephone:

Email address:

**Course details:**

Course subjects:

Require training designed to meet a specific need? Please state subject areas:

How many delegates for each course?

Preferred training dates?

Message:

Please complete and:

- Fax to 0845 0941 887, *or*
- Scan and email to [courses@xact.org.uk](mailto:courses@xact.org.uk), *or*
- Post to Xact Consultancy & Training Limited, Gainsborough House, Battlebrook Drive, Chipping Campden, Gloucestershire GL55 6JX

## Xact Consultancy and Training Limited

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### Insurance

Xact are insured for:

Public and Employers Liability  
Professional Indemnity

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